

RALPH LAUREN

WATCH AND JEWELRY CO.

SERVICE LOCATIONS

*In order to have your watch serviced or repaired, we invite you to go through your Authorized Retailer.
Or, if your country is listed below, you can send your watch directly to the After Sales Service Center.*

AMERICA

USA

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Customer Service
15100 Trinity Blvd
Suite 300
Fort Worth TX 76155
Tel: +1 817 785 2283
Fax: +1 817 785 2571

ASIA & PACIFIC

Australia

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Australia Pty. Ltd
Level 9, Suite 2, 60 Elizabeth Street
Sydney, NSW, 2000
Tel: +612 8215 5520
Fax: +612 8215 5580

Korea

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Korea Limited
141-16 Cheongdam-dong, Gangnam-gu
Seoul, Korea
Tel: +822 514 1223
Fax: +822 518 4626

Hong-Kong

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Asia Pacific Ltd
20/F, 909 Cheung Sha Wan Road
Kowloon, Hong Kong
Tel: +852 3180 5636
Fax: +852 2537 8548
Email: customerservice.hk@richemont.com

Malaysia

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Luxury (Malaysia) SDN. BHD
Suite 16-01, Level 16, Menara HLA
No 3, Jalan Kia Peng
Kuala Lumpur 50450
Tel: +603 2176 5888
Fax: +603 2176 5900

Japan

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Customer Service
MSC Fukagawa Bldg. No.2
2-9-8, Saga, Koto-ku,
Tokyo 135-0031
Tel: +81 3 5639 7257
Fax: +81 3 5639 7232

Singapore

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Luxury (Singapore) Pte Ltd
390 Havelock Road, #08-05/06 King's Centre
Singapore 169662
Tel: +65 6317 2588
Fax: +65 6317 2599
Email: customer-service.sg@richemont.com

Taiwan

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Asia Pacific Limited, Taiwan Branch
12/F, 109 Min Sheng E. Road
Sec.3, Taipei, Taiwan
Tel: +886 2 2715 7686
Fax: +886 2 2546 1378

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EUROPE

Russia

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Customer Service
14, Stoleshnikov Per.
107031 Moscow Russian Federation
Tel: +7 49 593 374 18
Fax: +7 49 562 556 44

Switzerland

CUSTOMER SERVICE RALPH LAUREN W&J
Richemont Suisse SA
Customer Service Ralph Lauren W&J
Route des Biches 10
1752 Villars-sur-Glâne
Tel: +41 26 407 92 11
Fax: +41 26 407 92 12

OTHER COUNTRIES

For other countries, please send an email to after-sales.rlwj@poloralphlauren.com